178 E. Prospect Avenue Danville, CA 94526

COMPLAINT

Case No.: 2:20-cv-5148

COMPLAINT

Plaintiff G & P Hospitality, LLC d/b/a Stubborn Mule ("Plaintiff") brings this Complaint against Defendants The Travelers Companies, Inc., The Travelers Indemnity Company, and Travelers Casualty Insurance Company of America ("Defendants") and, upon information and belief, alleges as follows:

NATURE OF THE CASE

- 1. This is a civil action seeking declaratory relief arising from Plaintiff's contracts of insurance with Defendants.
- 2. In light of the Coronavirus global pandemic and state and local orders mandating that all non-essential in store businesses must shut down on March 16, 2020, Plaintiff's restaurants have suffered business loss.
- 3. Plaintiff's insurance policies provide coverage for all non-excluded business losses, and thus provide coverage here.
- 4. As a result, Plaintiff is entitled to declaratory relief that its business is covered for all business losses that have been incurred in an amount greater than \$150,000.00.

JURISDICTION AND VENUE

- 5. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1332, because there is complete diversity of citizenship between Plaintiff and Defendants. Plaintiff has suffered business losses at each restaurant in an amount greater than \$150,000.00. The amount in controversy necessary for diversity jurisdiction over a declaratory judgment action is measured by the value of those business losses. *Id.* § 1332(a).
- 6. This Court has personal jurisdiction over Defendants. Defendants have engaged in substantial business in this District, including the formation of the Policies underlying Plaintiff's claims, and Defendants have therefore personally availed themselves of jurisdiction in this District.
- 7. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b)(2) because a substantial part of the events or omissions giving rise to Plaintiff's claims

occurred in this District, including the formation of the Policies underlying Plaintiff's claims.

<u>PARTIES</u>

- 8. Plaintiff is a limited liability company that owns and operates a restaurant, Stubborn Mule, located at 661 W Arrow Highway, San Dimas, CA 91773. Plaintiff is owned by Patrick Malone and Geoffery Rau, who are all citizens of California.
- 9. Defendant The Travelers Companies, Inc. ("Travelers") is an insurance carrier that provides business interruption insurance to Plaintiff. Defendant Travelers is headquartered at One Tower Square Hartford, Connecticut 06183. Defendant Travelers is a citizen of Connecticut.
- 10. Defendant The Travelers Indemnity Company ("Travelers Indemnity") is an insurance company affiliated with Travelers that insured Plaintiff for business interruption insurance. Defendant Travelers Indemnity is headquartered at One Tower Square Hartford, Connecticut 06183. Defendant Travelers Indemnity is a citizen of Connecticut.
- 11. Defendant Travelers Casualty Insurance Company of America ("Travelers Casualty") is an insurance company affiliated with Travelers that insured Plaintiff for business interruption insurance. Defendant Travelers Casualty is headquartered at One Tower Square Hartford, Connecticut 06183. Defendant Travelers Casualty is a citizen of Connecticut.

FACTUAL ALLEGATIONS

I. Insurance Coverage

12. At all relevant times, Defendants issued a policy to Plaintiff to cover business interruption loss from May 1, 2019 until May 1, 2020 for its restaurant at 661 W Arrow Highway, San Dimas, CA 91773 (the "Insured Property"). The policy number is 680-9J94085A-19-42. This policy was intended to cover losses to business interruption. *See* Declaration, attached hereto as Exhibit 1 (the "Policy").

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- 13. The Policy is currently in full effect in providing, among other things, personal property, business income and extra expense, contamination coverage and additional coverage.
- 14. Plaintiff submitted a claim for a date of loss pursuant to its Policy seeking coverage under this policy. Defendants rejected Plaintiff's claim for coverage for business loss and business interruption and other claims, contending, inter alia, that Plaintiff did not suffer physical damage to its property directly and stating other reasons why Plaintiff purportedly is not entitled to coverage for the losses and damages. Defendants also claimed the Policy does not cover losses due to the Virus Exclusion Clause.
- Plaintiff faithfully paid policy premiums to Defendants, specifically to provide, among other things, additional coverages in the event of business interruption or closures by order of Civil Authority and for business loss for property damage.
- Under the Policy, insurance is extended to apply to the actual loss of 16. business income sustained and the actual, necessary and reasonable extra expenses incurred when access to the Insured Property is specifically prohibited by order of civil authority as the direct result of a covered cause of loss to property in the immediate area of Plaintiff's Insured Property. This additional coverage is identified as coverage under "Civil Authority."
- 17. The Policy is an all-risk policy, insofar as it provides that covered causes of loss under the policy means coverage for all covered losses, including but not limited to direct physical loss or direct physical damage, unless the loss is specifically excluded or limited in the Policy.
- 18. The Policy also covers for damages resulting from business interruption when there is property damage. The exclusion for viruses does not apply to this pandemic. The Policy does not identify any exclusions for a pandemic.

19. Based on information and belief, Defendants have accepted the policy premiums with no intention of providing any coverage for business losses or the Civil Authority extension due to a loss and shutdown and property damage.

II. The Coronavirus Pandemic

- 20. The scientific community, and those personally affected by the virus, recognize the Coronavirus as a cause of real physical loss and damage. It is clear that contamination of the Insured Property would be a direct physical loss requiring remediation to clean the surfaces of the business.
- 21. The virus that causes COVID-19 remains stable and transmittable in aerosols for up to three hours, up to four hours on copper, up to 24 hours on cardboard and up to two to three days on plastic and stainless steel. *See*https://www.nih.gov/news-events/news-releases/new-coronavirus-stable-hours-surfaces (last visited April 9, 2020).
- 22. The CDC has issued a guidance that gatherings of more than 10 people must not occur. People in congregate environments, which are places where people live, eat, and sleep in close proximity, face increased danger of contracting COVID-19.
- 23. The global Coronavirus pandemic is exacerbated by the fact that the deadly virus physically infects and stays on surfaces of objects or materials, "formites," for up to twenty-eight (28) days.
- 24. China, Italy, France, and Spain have implemented the cleaning and fumigating of public areas prior to allowing them to re-open publicly due to the intrusion of microbials.

III. Civil Authority

- 25. On March 4, 2020, the State of California declared a State of Emergency for the entire state of California as a result of COVID-19.
- 26. On March 11, 2020, the State of California set restrictions on large gatherings.

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- 27. On March 16, 2020, the State of California prohibited all gatherings regardless of size. This order effectively shut down all non-essential businesses.
- 28. On March 17, 2020, the State of California issued a stay at home order that all non-essential workers must stay at home as a result of COVID-19. This order has been extended indefinitely.
 - 29. On May 29, 2020, Plaintiff's business was able to begin re-opening.
- 30. Plaintiff's business was unable to operate due to the stay-at-home orders for public safety issued by the State of California (the "Orders"). Plaintiff has submitted a claim to its insurance carriers related to such losses, but Defendants denied Plaintiff's claims.
- 31. Further, on April 10, 2020, President Trump seemed to support insurance coverage for business loss like that suffered by the Plaintiff.

REPORTER: Mr. President may I ask you about credit and debt as well. Many American individuals, families, have had to tap their credit cards during this period of time. And businesses have had to draw down their credit lines. Are you concerned Mr. President that that may hobble the U.S. economy, all of that debt number one? And number two, would you suggest to credit card companies to reduce their fees during this time?

PRESIDENT TRUMP: Well it's something that we've already suggested, we're talking to them. Business interruption insurance, I'd like to see these insurance companies—you know you have people that have paid. When I was in private I had business interruption. When my business was interrupted through a hurricane or whatever it may be, I'd have business where I had it, I didn't always have it, sometimes I had it, sometimes, I had a lot of different companies. But if I had it I'd expect to be paid. You have people. I speak mostly to the restaurateurs, where they have a restaurant, they've been paying for 25, 30, 35 years, business interruption. They've never needed it. All of a sudden they need it. And I'm very good at reading language. I did very well in these subjects, OK. And I don't see the word pandemic mentioned. Now in some cases it is, it's an exclusion. But in a lot of cases I don't see it. I don't see it referenced. And they don't want to pay up. I would like to see the insurance companies pay if they need to pay, if it's fair. And they know what's fair, and I know what's fair, I can tell you very quickly. But business interruption insurance, that's getting a lot money to a lot of people. And they've

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been paying for years, sometimes they just started paying, but you have people that have never asked for business interruption insurance, and they've been paying a lot of money for a lot of years for the privilege of having it, and then when they finally need it, the insurance company says 'we're not going to give it.' We can't let that happen.

See https://youtu.be/ cMeG5C9TjU (last visited on April 17, 2020) (emphasis added).

- 32. The President is articulating a few core points:
 - a. Business interruption is a common type of insurance.
 - b. Businesses pay in premiums for this coverage and should reasonably expect they'll receive the benefit of the coverage.
 - c. This pandemic should be covered unless there is a specific exclusion for pandemics.
 - d. If insurers deny coverage, they would be acting in bad faith.
- 33. These Orders and proclamations, as they relate to the closure of all "nonlife-sustaining businesses," evidence an awareness on the part of both state and local governments that COVID-19 causes damage to property. This is particularly true in places where business is conducted, such as Plaintiff's, as the requisite contact and interaction causes a heightened risk of the property becoming contaminated.

IV. **Impact on Plaintiff**

- 34. As a result of the Orders referenced herein, Plaintiff shut its doors to its restaurant.
- 35. Plaintiff's business loss occurred when the State of California issues its order on March 16, 2020 banning any gatherings at an establishment.
- Prior to March 16, 2020, Plaintiff's business was open. Plaintiff's 36. Insured Property is not a closed environment, and because people – staff, customers, community members, and others – constantly cycle in and out, there is an ever-

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present risk that the Insured Property is contaminated and would continue to be contaminated.

- 37. Businesses like Plaintiff's are more susceptible to being or becoming contaminated, as both respiratory droplets and fomites are more likely to be retained on the Insured Property and remain for far longer as compared to a facility with openair ventilation.
- 38. Plaintiff's Insured Property is also highly susceptible to rapid person-toproperty transmission of the virus, and vice-versa, because the service nature of the business places staff and customers in close proximity to the property and to one another and because the nature of the business exposes people to high levels of respiratory droplets and fomites being released into the air of the property.
- 39. The virus is physically impacting Plaintiff. Any effort by Defendants to deny the reality that the virus causes physical loss and damage would constitute a false and potentially fraudulent misrepresentation that could endanger Plaintiff and the public.
- 40. A declaratory judgment determining that the coverage provided under the Policy exists and is necessary so as to prevent Plaintiff from being left without vital coverage acquired to ensure the survival of the business due to the shutdown caused by the civil authorities' response. As a result of these Orders, Plaintiff has incurred, and continues to incur, among other things, a substantial loss of business income and additional expenses covered under the Policy.

CAUSE OF ACTION

DECLARATORY RELIEF

- 41. Plaintiff re-alleges and incorporates by reference into this cause of action each and every allegation set forth in each and every paragraph of this Complaint.
- 42. The Declaratory Judgment Act, 28 U.S.C. § 2201(a), provides that in "a case of actual controversy within its jurisdiction . . . any court of the United States

... may declare the rights and other legal relations of any interested party seeking such declaration, whether or not further relief is or could be sought." 28 U.S.C. § 2201(a).

- 43. An actual controversy has arisen between Plaintiff and Defendants as to the rights, duties, responsibilities and obligations of the parties under the Policy in that Plaintiff contends and, on information and belief, Defendants dispute and deny that:
 - a. The Orders constitute a prohibition of access to Plaintiff's Insured Property;
 - b. The prohibition of access by the Orders has specifically prohibited access as defined in the Policy;
 - c. The Policy's Exclusion of Loss Due to Virus or Bacteria does not apply to the business losses incurred by Plaintiff here. These exclusions do not apply to the pandemic;
 - d. The Orders trigger coverage;
 - e. The Policy provides coverage to Plaintiff for any current and future civil authority closures of business in California due to physical loss/or damage directly or indirectly from the Coronavirus under the Civil Authority coverage parameters. The Policy does not exclude coverage for the pandemic;
 - f. The Policy provides business income coverage in the event that Coronavirus has directly or indirectly caused a loss or damage at the Insured Property or immediate area of the Insured Property; and
 - g. Resolution of the duties, responsibilities and obligations of the parties is necessary as no adequate remedy at law exists and a declaration of the Court is needed to resolve the dispute and controversy.
- 44. Plaintiff seeks a Declaratory Judgment to determine whether the Orders constitute a prohibition of access to Plaintiff's Insured Property as Civil Authority as defined in the Policy.

COMPLAINT

1	45. Plaintiff further seeks a Declaratory Judgment to affirm that the Orders		
2	trigger coverage.		
3	46. Plaintiff further seeks a Declaratory Judgment to affirm that the Policy		
4	provides coverage to Plaintiff for any current and future Civil Authority closures of		
5	businesses in the State of California due to physical loss or damage from the		
6	Coronavirus and that the Policy provides business income coverage in the event that		
7	Coronavirus has caused a loss or damage at the Insured Property.		
8	PRAYER FOR RELIEF		
9	WHEREFORE, Plaintiff prays for a judgment against Defendants as follows:		
1011	 a. For a declaration that the Orders constitute a prohibition of acceptance. Plaintiff's Insured Property. 		
12 13	b. For a declaration that the prohibition of access by the Orders is specifically prohibited access as defined in the Policy.		
14	c. For a declaration that the Orders trigger coverage under the Policy.		
15	d. For a declaration that Policy provides coverage to Plaintiff for current, future and continued civil authority closures of business		
16 17	California due to physical loss or damage directly or indirectly fi the Coronavirus under the Civil Authority coverage parameters.		
18 19	e. For a declaration that the Policy provides business income cover in the event that Coronavirus has directly or indirectly caused a l		
20	or damage at Plaintiff's Insured Property or the immediate area Plaintiff's Insured Property.		
21	f. For such other relief as the Court may deem proper.		
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23	JURY TRIAL DEMANDED		
24	Plaintiff hereby demands trial by jury.		
2526	Dated: June 10, 2020 Respectfully submitted,		
27	/s/ David M. Birka-White		
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fices	10		

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EXHIBIT 1

TRAVELERS J

One Tower Square, Hartford, Connecticut 06183

RENEWAL CERTIFICATE

COMMON POLICY DECLARATIONS

RESTAURANT PAC

BUSINESS: FAST FOOD - ALL

POLICY NO.: 680-9J94085A-20-42

ISSUE DATE: 03/05/2020

INSURING COMPANY:

TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA

1. NAMED INSURED AND MAILING ADDRESS:

G & P HOSPITALITY AND AS PER IL T8 00 2164 HARMONY WAY COSTA MESA CA 92627

2. POLICY PERIOD: From 05/01/2020 to 05/01/2021 12:01 A.M. Standard Time at your mailing address.

3. LOCATIONS:

ADDRESS (same as Mailing Address unless specified otherwise) PREM. BLDG. **OCCUPANCY**

NO. NO.

001 001 661 W ARROW HWY FAST FOOD - ALL

> SAN DIMAS CA 91773

4. COVERAGE PARTS AND SUPPLEMENTS FORMING PART OF THIS POLICY AND INSURING **COMPANIES**

COVERAGE PARTS AND SUPPLEMENTS

INSURING COMPANY

Businessowners Coverage Part ACJ

5. The COMPLETE POLICY consists of this declarations and all other declarations, and the forms and endorse ments for which symbol numbers are attached on a separate listing.

6. SUPPLEMENTAL POLICIES: Each of the following is a separate policy containing its complete provisions.

POLICY NUMBER POLICY INSURING COMPANY

DIRECT BILL

7. PREMIUM SUMMARY: SUBJECT TO AUDIT

Provisional Premium \$ 7,657.00

\$ Due at Inception \$ Due at Each

NAME AND ADDRESS OF AGENT OR BROKER COUNTERSIGNED BY:

AMORELLI ROSEMANN&ASSOC XL034

3110 E GUASTI STE 500

Authorized Representative CA 91761 ONTARIO

DATE: 03/05/2020

IL T0 25 08 01 (Page 1 of 01) Office: BREA/LA/ORANGE CA DOWN



One Tower Square, Hartford, Connecticut 06183

BUSINESSOWNERS COVERAGE PART DECLARATIONS

RESTAURANT PAC POLICY NO.: 680-9J94085A-20-42

ISSUE DATE: 03/05/2020

INSURING COMPANY:

TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA

POLICY PERIOD:

From 05-01-20 to 05-01-21 12:01 A.M. Standard Time at your mailing address

FORM OF BUSINESS: LIMITED LIAB CORP

COVERAGES AND LIMITS OF INSURANCE: Insurance applies only to an item for which a "limit" or the word "included" is shown.

COMMERCIAL GENERAL LIABILITY COVERAGE

OCCURRENCE FORM		OF INSURANCE
General Aggregate (except Products-Completed Operations Limit)	\$	2,000,000
Products-completed Operations Aggregate Limit		2,000,000
Personal and Advertising Injury Limit		1,000,000
Each Occurrence Limit		1,000,000
Damage to Premises Rented to You		300,000
Medical Payments Limit (any one person)		5,000

BUSINESSOWNERS PROPERTY COVERAGE

DEDUCTIBLE AMOUNT: Businessowners Property Coverage: \$ 1,000 per occurrence.

Building Glass: \$ 1,000 per occurrence.

BUSINESS INCOME/EXTRA EXPENSE LIMIT: Actual loss for 12 consecutive months

Period of Restoration-Time Period: Immediately

ADDITIONAL COVERAGE:

Fine Arts: \$ 25,000

Other additional coverages apply and may be changed by an endorsement. Please read the policy.

SPECIAL PROVISIONS:

COMMERCIAL GENERAL LIABILITY COVERAGE IS SUBJECT TO A GENERAL AGGREGATE LIMIT

MP T0 01 02 05 (Page 1 of 2)

BUSINESSOWNERS PROPERTY COVERAGE

PREMISES LOCATION NO.: 001 BUILDING NO.: 001

LIMIT OF INFLATION
COVERAGE INSURANCE VALUATION COINSURANCE GUARD
BUSINESS PERSONAL PROPERTY \$ 108,160 RC* 90% 0.0%
*Replacement Cost

COVERAGE EXTENSIONS:

Accounts Receivable \$ 25,000 Valuable Papers \$ 25,000

Other coverage extensions apply and may be changed by an endorsement. Please read the policy.